

May Merger Updates

We are making great progress on the July 1st merger with UFirst.

Here are a few things to note:

- The merger will be done on Saturday, July 1st. Due to the time needed to do the software conversion, **debit cards will not work that day!** You will need to stop using your GPCU debit card by 10 pm Friday June 30th and your UFirst debit card should begin to work by Sunday morning, July 2nd. We do not have an **exact** time frame yet, so **plan ahead for the entire weekend.**
- Keep in mind that outstanding GPCU debit card purchases, returns, and checks will still clear as normal. Direct deposits and automatic payments will also clear. They will need to be changed **after** the merger, but any that 'hit' before you get a chance to change them will still be posted to your account as all GPCU activity will be rerouted to UFirst for several months.
- You will be mailed the UFirst debit card and your new checks in mid-June.
- **Stop** using GPCU checks on July 1st
- **Start** using the UFirst checks on July 1st (You can use them that Saturday if you need to make a purchase – and most stores let you get cash back too, so even though your debit card won't work yet, you will have some access to cash)
- **Please plan ahead and get some cash in the days before the merger, or have checks or a credit card to use that weekend.**
- If you have one of our reloadable **CU Money cards**, you will be able to load funds on Friday, June 30th and continue to use it as usual through the weekend and beyond.
- **E-statements** for June will be available online on July 1st **for 2 weeks only!** Our website will then be shut down, so you will want to print or save that final June statement before then.
- **THIS OFFICE WILL BE CLOSED ON MONDAY, JULY 3RD!** This is to do a final testing of all the new computers/ phones etc. before the grand reopening. **YOU WILL STILL BE ABLE TO GO TO THE OTHER UFIRST LOCATIONS TO ACCESS YOUR ACCOUNTS ON THAT DAY!** You can go to the UFirst on Rugar St. behind Sam's Club beginning July 3rd , or the Rouses Point office at Cornerstone Drug & Gift.
- Do **not** go to UFirst prior to July 3rd , as they will **not** have your accounts converted yet!
- All UFirst offices will be closed Tuesday, July 4th for the Holiday.
- **GPCU will then reopen as UFirst FCU on Wednesday, July 5th !!!**
- You will experience a new phone system and phone number as the conversion takes place. You will be directed to a voice system that directs you to where you need to go. This will be an adjustment for all of you, as you are used to one of 'the girls' answering the phone. Staff will be given extensions, so once they have that info and get business cards, they will be able to give it to members so that you can get directed to the person you wish to speak to. Check with staff after the merger for that info.
- Only Ellen is retiring.....Shelby, Jackie, Carrie & Debra will still be here and available to help ease you through the transition. Ellen will be thinking fondly of all of you while she sits on a beach with her toes in the sand and a drink in her hand ☺
- **UFirst will be mailing letters to everyone soon with a lot of information in them, so watch for those.**
- There are so many new, exciting products that will be available to you soon. **ATM's, Credit Cards.....**and a lot more. All of these will be available to you after the merger, so get ready to be spoiled!