

Share to Share



2nd Quarter 2017



Instead of being nicked and dimed with unnecessary fees – we put money back in your pocket. We’re a credit union – with all of the services a big bank has to offer – plus added benefits simply for being a member. And because we’re a not-for-profit, we pay back earnings to you with higher savings rates and lower loan rates, using the best tools to keep your money safe. Think about us as your banking partner – trusted advisor – champion.

We’re Holston Methodist Federal Credit Union – around for 61 years, but continually reinventing what we do and how we do it, to better serve your financial needs. In April 2017, Holston Methodist FCU’s **CU@HOME** will have a refreshed look! Members will have many new and exciting features. While our home banking is getting a new look, we are the same Holston Methodist FCU you know and love.

CU@HOME CHANGES:

NEW ONLINE BANKING EXPERIENCE NOW LIVE!

- ✓ New User-Friendly Online Banking Platform
- ✓ New and Improved Mobile Banking
- ✓ Enhanced Call24 Audio Banking Menus
- ✓ New Features You'll Love



- ✓ NEW RDC APP
- ✓ NEW MOBILE BANKING APP
- ✓ Members click **“Enroll Now”** listed below **“New To Online Banking?”** on the new platform, to access account information. Prior credentials will not work.
- ✓ Members have access to transfer funds from an account to pay their monthly credit card payment.
- ✓ Setup alerts.
- ✓ Bill Pay will be available on mobile app.
- ✓ Members may make credit card payments from within **CU@HOME**, no need to sign into ezc card info to make payments. Select the Transfer tab, and indicate which account payment from, and select the To account, and select the Visa Credit Card number, select amount, and any transfer comment who choose. These transactions may be set up on recurring payments, from the Repeat section. Click continue transfer and you’re done.

Holiday Closings.... 2nd Quarter

April 14th, 2017- GOOD FRIDAY

May 29th, 2017- MEMORIAL DAY

2017

Visit us at: www.hmfcu.org



We’re everywhere! Make a deposit at any BB&T, Mobile Remote Deposit or Direct Deposit. Plus, HMFCU offers over 70,000 worldwide ATM locations to get cash surcharge FREE!

Personalized Credit Review

Let us provide you with a free review of your credit report to assess your financial fitness.



Your financial health is just as important as your physical health. Our personalized credit review program allows you to get an annual check-up on your financial picture.

Our credit specialists can help you understand how your credit score is calculated and what factors contribute to your score. You'll get a line by line consultation of your credit history and walk away with tips on how to maintain your credit score or improve it if needed. Our specialists will also educate you on ways to save money on interest, loans and credit cards.

You'll also receive some extra reading materials that outline the importance of positive credit and how to maintain it after your check-up is completed.

Email us at lending@hmfcu.org or call us **800-782-9257** to schedule your appointment today.

The Hankins Memorial Educational Scholarship



Holston Methodist FCU awards \$3,000 each to 2 winners of the Hankins Memorial Educational Scholarship, which is available for Holston Methodist Federal Credit Union members or their families.

Instructions and applications are available through the office, or call and we'll mail the application.

Applications must be completed by the student and mailed to Holston Methodist FCU, postmarked by May 19th, 2017.

Holston Methodist FCU Scholarship winners will be announced on the website by June 9, 2017. Presentation of the awards will be held in June.



We are switching from MasterCard® to VISA®



MasterCard® converts to VISA®

All member information from the old MasterCard Credit Card (*begins with 5240*), should convert to the new Visa Credit Card (*begins with 4275*), including your ezc card info site, automatic payments, e-statements etc. Please log into ezc card info and verify all items are setup the way you desire. If you haven't received your Visa credit card, please contact the office or email lending@hmfcu.org.

HOUSE HOLDING OF BONUS SCORECARD POINTS DID NOT TRANSFER FROM MASTERCARD TO VISA. THESE WILL NEED TO BE SET UP AGAIN. BUT... WE CAN DO THAT FOR YOU.

CALL 800.782.9257

or email lending@hmfcu.org.



Holston Methodist FCU Members Get Exclusive Discounts from Love My Credit Union Rewards

Everyone loves to save, especially on products and services you use every day. That's what **Love My Credit Union Rewards** is all about. Members have saved nearly \$2 billion in discounts from valued partners through **Love My Credit Union Rewards**. You can save too with valuable discounts from these partners:

- ♥ \$100 cash reward with every new line switched to Sprint! Current customers will receive \$50 for every line transferred. Plus, a \$50 loyalty reward every year for every line!*
- ♥ Save up to \$15 on **TurboTax** federal products!
- ♥ Get an exclusive smoke communicator and a \$100 gift card with a new **ADT** monitored home security system.
- ♥ Get trusted protection at true savings with **TruStage Auto & Home Insurance Program**.
- ♥ Shop and get cash back at over 1,500 online retailers with **Love to Shop**.

To find out more and learn about other valuable discounts, visit LoveMyCreditUnion.org. You get all these offers and discounts just for being a member of **Holston Methodist Federal Credit Union**.

Start saving today at LoveMyCreditUnion.org.

*APR = annual percentage rate



We're everywhere! Make a deposit at any BB&T, Mobile Remote Deposit or Direct Deposit. Plus, HMFCU offers over 70,000 worldwide ATM locations to get cash surcharge FREE!

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2nd Quarter 2017

BOARD OF DIRECTORS

Rev. Reed Shell, *Chairperson*
Bill Ailor, *Vice Chairperson*
Carlos Sandoval, *Secretary/Treasurer*
Rev. Jason Gattis
Lee Raines
Michael Taylor
Rev. Melissa Smith
Rev. Asa Majors
Steve Walling
Rev. Dennis Loy, *Volunteer Intern*
Alan Eleazer, *Volunteer Intern*

MAILING AND PHYSICAL ADDRESS:

6207 Highland Place Way
Suite 101
Knoxville, TN 37919

**ONCE
A MEMBER,
ALWAYS A
MEMBER.**

HOURS:

MON, TUE, THU, FRI: 8:30 a.m. - 4:00 p.m.
WED: 10:00 a.m. - 4:00 p.m.
(Staff Training 8:00 a.m. - 10:00 a.m.)

Mission Statement: *To be a safe and sound credit union which provides unique, beneficial services to the membership in the spirit of mutual and authentic caring.*

1.800.782.9257
www.hmfcu.org



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Plus, HMFCU offers over 70,000 worldwide ATM locations to get cash surcharge FREE!

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Holston Methodist
Federal Credit Union
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